



## Recreation Program Registration & Cancellation Policy

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### Discounts

- “Multiple Child/Person” discount: A discount may be offered to households registering more than 1 participant in a program. The discount would be available for participation in *designated programs only*.

### Cancellations

- Cancellation requests received prior to registration deadline\* Full Refund minus \$11
  - Cancellation requests received after registration deadline\* No Refund
  - Participants who no-show for program No Refund
  - Cancellation requests with extenuating circumstance Full Refund minus \$11 and unrecoverable expenses
  - A full refund will be given to participants if Burlington Parks and Recreation cancels a program.
  - Participant cancellation requests must be received by Burlington Parks and Recreation in writing
- \* The registration deadline for a program is considered to be 7-days prior to the start date of the program unless stated otherwise in the program's description. Late registrations may be accepted after the deadline at the program coordinator's discretion.